



**Northern Lincolnshire
and Goole**
NHS Foundation Trust

FUTURE-READY WORKFORCE: THE POWER OF APPRENTICESHIPS AT NLaG



About

Northern Lincolnshire and Goole NHS Foundation Trust (NLaG) provides acute hospital services and community services to a population of more than 450,000 people across North and Northeast Lincolnshire and East Riding of Yorkshire.

Provided by

Katherine Bosanquet
Training and Apprenticeship Manager

The Partnership

Tack TMI offer both the Level 3 Facilities Supervisor and Level 5 Coaching Professional Apprenticeships at NLaG, that suit the Trust needs.

The programmes are not only bespoke to meet the needs of the Trust but the team also work alongside myself to devise local programmes for each of the qualifications offered. The tutors have a large knowledge base for the qualifications they are delivering and the department also offered additional training to NLaG staff to support the apprenticeships and individual learning needs including onsite and virtual delivery.

We were allocated a designated Manager who I have maintained a strong working relationship and who also ensures high levels of customer service.



400,000
outpatient appointments booked annually

120,000
inpatients treated yearly

7,500
members of staff employed

135,000
people seen in our emergency departments annually

30,000
operations carried out annually

4,500
babies delivered each year

200 Learners
across the Trust enrolled in apprenticeship programmes



I have worked with Tack TMI since 2023, contracting apprenticeships with the main aim of the business to build on the workforce that we have and build on the workforce for the future. NLaG have had the opportunity to develop our existing staff and offer them an amazing learning journey through the support and professional delivery from the staff within the Apprenticeship Team at Tack TMI.

I feel we have a strong working relationship and built up a very good relationship with all staff working in the Apprenticeships Team and gained an excellent work ethic.

The aims and objectives for NLaG and Tack TMI are the same and I feel like together we have reached these goals:

- ✓ To work together as a team
- ✓ To gain quality information and resources
- ✓ To ensure the qualification is set for purpose
- ✓ Expectations are the same
- ✓ To make sure that the learner gets a smooth transition

“ I would advise any employer to use apprenticeships for new recruits or to upskill existing members of staff but to also use the resources knowledge, skills and expertise of the staff working at Tack TMI.



NLaG expect a high-quality delivery from all staff working within the department, expect all learners to be happy and to receive a smooth delivery in training and a positive learning experience and journey. I feel that this has been met with the staff working within the Apprenticeship Team at Tack TMI.

- ✓ **High-quality delivery** from all staff within the department
- ✓ **Learners' happiness** and satisfaction with training
- ✓ **Smooth delivery in training** and a positive learning journey
- ✓ **Excellent learning stories** from staff gaining qualifications with Tack TMI's support
- ✓ **Visible progress** in learners, thanks to a smooth transition and excellent delivery
- ✓ **Continuous dedication and support** from Tack TMI